

User guide

Important information

Please read the **Important information** before you use your mobile phone.

Experience more. Discover how.

Fill it with pop and let it rock. Share your life in pictures. Or why not go online for the latest updates? Your new phone is the key to a wider world. And it's just around the corner. Get started with this User guide. And join us online to get the full picture. Music, games, apps, updates, downloads, support and more. All in one place: www.sonyericsson.com/Aino

⚡ **Don't forget** to update your phone software. See *Updating your phone* on page 30.

User guide in the phone

An extended User guide is available in your phone.

To access the *User guide in your phone*

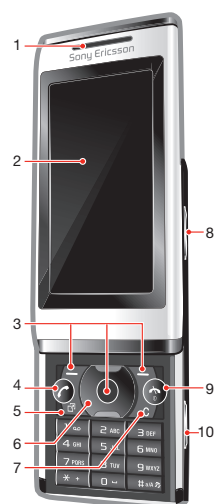
- Select **Menu** > **Settings** > **User help** > **User guide**.

Touch instructions

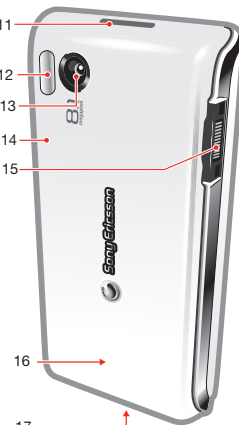
Instructions highlighted by a grey line refer to touch screen functions only.

Phone overview

- 1 Ear speaker
- 2 Screen
- 3 Selection keys
- 4 Call key
- 5 Activity menu key
- 6 Navigation key
- 7 C key (Clear)
- 8 Volume key
- 9 End key, On/off key
- 10 Camera key/shutter key

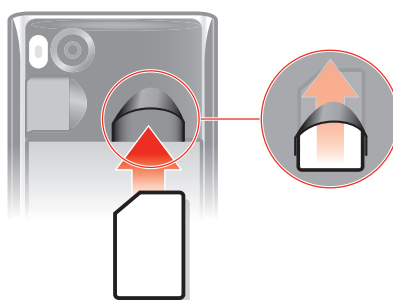


- 11 Screen lock key
- 12 Flash light
- 13 Camera lens
- 14 Memory card slot (under the cover)
- 15 Connector for charger, handsfree and USB cable
- 16 Phone antenna
- 17 Loudspeaker



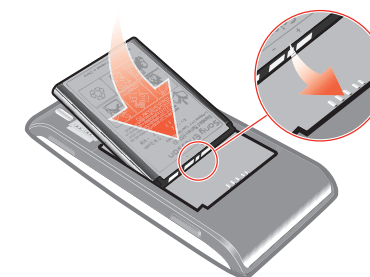
Getting started

To insert the SIM card



- 1 Remove the battery cover.
- 2 Slide the SIM card into its holder with the gold-coloured contacts facing down.

To insert the battery



- 1 Insert the battery with the label side up and the connectors facing each other.
- 2 Attach the battery cover.

Turning on the phone

To turn on the phone



- 1 Press and hold down **(1)**.
 - 2 Enter your SIM card PIN (Personal Identification Number), if requested, and select **OK**.
 - 3 Select a language.
 - 4 Follow the instructions that appear.
- ⚡ If you want to correct a mistake when you enter your PIN, press **(C)**.

Help

In addition to this User guide, Feature guides and more information are available at www.sonyericsson.com/support. There are also help functions in your phone. See the following instructions on how to access them.

Aino™

To view tips and tricks

- Select **Menu** > **Settings** > **User help** > **Tips and tricks**.

To view information about functions

- Scroll to a function and select **Info**, if available. In some cases, **Info** appears under **Options**.

To view the phone status

- Press the volume key. Phone, memory and battery information is shown.

Supported services and features

- Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

Charging the battery

The phone battery is partly charged when you buy it.

Maximising battery performance

- Charge your phone often. The battery lasts longer if you charge it frequently.
- If you are in an area with no coverage, your phone repeatedly scans for available networks. This consumes power. If you cannot move to an area with better coverage, turn off your phone temporarily.

- Turn off 3G, Bluetooth™ wireless technology and Wi-Fi™ when you do not need these functions.
 - Do not cover the phone antenna when you are engaged in a call.
- ⚡ Go to www.sonyericsson.com/support to learn more about how to maximise your battery's performance.

Touch functionality

Your phone has touch functionality which is activated when the phone is closed.

Navigating the touch screen

- Tap**
Touch to select or activate an item on the screen.
- Drag**
Touch, hold and move an item from one place on the screen to another.
- Flick**
Touch and move your finger quickly left, right, up or down, respectively.
- Touch and hold**
Touch and let your finger remain on the item to activate it or to have an options menu appear.

Using touch functionality

To activate the screen

- Press **(On)** on top of the phone.

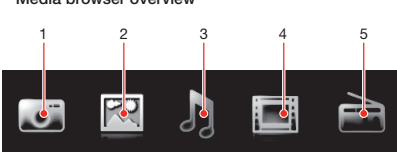
To unlock the screen

- Drag **(Up)** to the top of the screen.

To lock the touch functionality

- Press **(On)** on top of the phone.

Media browser overview



- 1 Camera
- 2 Photo
- 3 Music
- 4 Video
- 5 Radio

To navigate your media browser

- 1 Unlock the screen.
- 2 Tap one of the items.
- 3 To go back, tap on the top part of the screen, **(Back)** or **(X)**.

Navigation

To access the main menu

- When **Menu** appears on the screen, press the centre selection key to select **Menu**.
- If **Menu** does not appear on the screen, press **(Menu)**, and then press the centre selection key to select **Menu**.

To navigate the phone menus



- Press the navigation key upwards, downwards, left or right to move through the menus.

To end a function

- Press **(End)**.

To return to standby

- Press **(End)**.

To delete items

- Press **(Del)** to delete items such as numbers, letters, pictures and sounds.

Activity menu

The activity menu gives you quick access to:

- **New events** – missed calls and new messages.
- **Running apps** – applications that are running in the background.
- **My shortcuts** – add your favourite functions to access them quickly.
- **Internet** – connect conveniently to the Internet.

To open the activity menu

- Press **(Act)**.

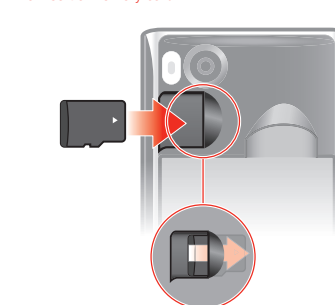
Memory card

⚡ You may have to purchase a memory card separately.

Your phone supports a microSD™ memory card, adding more storage space to your phone. This type of card can also be used as a portable memory card with other compatible devices.

You can move content between a memory card and the phone memory.

To insert a memory card



- Remove the battery cover and insert the memory card with the gold-coloured contacts facing down.

Entering text

You can use multitap text input or Quick text input **(QTT)** to enter text. The Quick text input method uses a dictionary application in your phone.

To change the writing language

- When you enter text, press and hold down **(Lang)**.

To change the text input method

- When you enter text, press and hold down **(QTT)**.

- To shift between upper- and lower-case letters or numbers
- When you enter text, press **(Shift)**.

To enter numbers

- 1 When you enter text, press **(Num)** until **(123)** appears at the top of the screen.
- 2 To enter a number, press **(1-9)**.
- ⚡ To enter a number from text input mode, you can press and hold down **(1-9)**.

To enter punctuation marks and symbols

- 1 When you enter text, press **(Punct)** briefly.
- 2 Scroll to a symbol and select **Insert**.
- ⚡ To select from the most commonly used punctuation marks, you can also press **(Punct)**.

To enter text using Quick text input

- 1 Select, for example, **Menu** > **Messaging** > **Write new** > **Message**.
- 2 If **(QTT)** is not displayed, press and hold down **(QTT)** to change to Quick text input.
- 3 Press each key only once, even if the letter you want is not the first letter on the key. For example, to write the word "Jane", press **(J)**, **(A)**, **(N)**, **(E)**. Write the whole word before looking at the suggestions.
- 4 To view word suggestions, press **(QTT)** or press the navigation key downwards.
- 5 Press **(Space)** to accept a suggestion and add a space.

To enter text using the multitap method

- 1 Select, for example, **Menu** > **Messaging** > **Write new** > **Message**.

- 2 If **(QTT)** is displayed, press and hold down **(QTT)** to change to multitap text input.
- 3 Press **(1-9)** repeatedly until the desired letter appears.
- 4 Press **(Space)** to add a space.

To add words to the phone dictionary

- 1 When you enter text using Quick text input, select **Options** > **Spell word**.
- 2 Write the word using multitap input and select **Save**.

Calling

You need to turn on your phone and be within range of a network.

Answering calls

You can answer calls without opening the phone.

To answer a call when screen lock is on



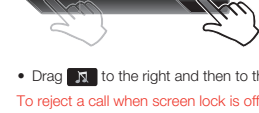
- Drag **(Answer)** from left to right.
- To answer a call when screen lock is off
- Tap **(Answer)**

To reject a call when screen lock is on



- Drag **(Reject)** to the right and then to the left.

To reject a call when screen lock is off



- Tap **(Reject)**



To turn on a loudspeaker during a call

- Tap **(Speaker)**

⚡ Do not hold your phone to your ear when using the loudspeaker. This could damage your hearing.

To turn off the ringtone before answering a call when screen lock is on

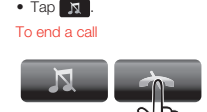


- Drag **(Mute)** to the right.

To turn off the ringtone before answering a call when screen lock is off

- Tap **(Mute)**

To end a call



- Tap **(End)**

Making and answering calls

To make a call

- 1 Enter a phone number (with international country code and area code, if applicable).
- 2 Press **(Call)**.

⚡ You can call numbers from your contacts and call list.

To make international calls

- 1 Press and hold down **(Int'l)** until a "+" sign appears.
- 2 Enter the country code, area code (without the first zero) and phone number.
- 3 Press **(Call)**.

To answer a call

- Press **(Call)**.

To change the ear speaker volume during a call

- Press the volume key up or down.

Emergency calls

Your phone supports international emergency numbers, for example, 112 or 911. You can normally use these numbers to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network.

⚡ In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.

To make an emergency call

- Enter 112 (the international emergency number) and press **(Call)**.

To view your local emergency numbers

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Special numbers** > **Emergency numbers**.

Call list

You can view information about answered **(Call)**, dialled **(Call)** and missed or rejected **(Call)** calls.

To call a number from the call list

- 1 Press **(Call)** and scroll to a tab.
- 2 Scroll to a name or a number and press **(Call)**.

Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

⚡ You can synchronise your contacts using the *Sony Ericsson PC Suite*.

To add a phone contact

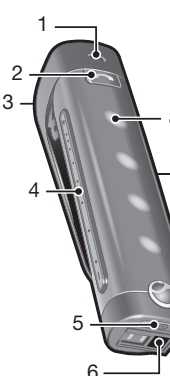
- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Add**.
- 3 Enter the name and select **OK**.
- 4 Scroll to **New number**, and select **Add**.
- 5 Enter the number and select **OK**.
- 6 Select a number option.
- 7 Scroll between the tabs and add information to the fields.
- 8 Select **Save**.

To call with Smart search

- 1 Press **(1-9)** to enter a sequence of (at least two) digits. All entries which match the sequence of digits or corresponding letters are shown in a list.
- 2 Scroll to a contact or a phone number and press **(Call)**.

Stereo Streaming Bluetooth™ Headset MH100

- 1 Microphone
- 2 Call key
- 3 Earpiece connector
- 4 Volume touch area
- 5 On/off key
- 6 Charger connector
- 7 Next/Play-Pause/Previous keys
- 8 Music/battery/status light indicators



⚡ If you are using a headset other than the MH100, go to www.sonyericsson.com/support for more information.

To adjust speaker or music volume

- During a call, or when listening to music or the FM radio, swipe your finger along the volume touch area.

Listening to music

To listen to music

- 1 Press **(Play)** to start the media player in your phone.
- 2 To start and pause the music, press **(Play)** on the headset.

To move between tracks

- When you listen to music, press **(Next)** or **(Prev)**.

To move within a track

- Press and hold **(Next)** or **(Prev)** until you reach the desired position.

Listening to the Radio

- 1 Make sure your headset has a connection to the phone.
- 2 Start the radio in your phone.

To search for channels manually

- Press and hold **(Next)** or **(Prev)** until you reach the desired position.

To select a preset radio station

- Press **(Next)** or **(Prev)**.

Imaging

The phone must be closed before you can use the camera. You can take photos and record videos to view, save or send. When the phone is closed, you can find saved photos and videos in **(Gallery)** or **(Videos)**. When the phone is open, you can




find saved photos and videos in **Media** and in **File manager**. Use Media Go™ to transfer content to and from your phone. For more information, see *Transferring content to and from a computer* on page 28.

To activate the camera

- Tap .

Using the still camera

To take a photo by tapping the screen






- 1 Activate the camera.
- 2 If the still camera is not selected, tap .
- 3 Tap .
- 4 Tap a spot in the viewfinder where you want the focus to be. The photo is taken as soon as focus is set. The photo is automatically saved.
- 5 To return to the viewfinder and to take another photo, press .


To use zoom

- Press the volume key.

Using the video camera

To record a video by tapping the screen

- 1 Activate the camera.
- 2 If the video camera is not selected, tap .
- 3 Tap .
- 4 To start recording, tap the screen.
- 5 To pause the recording, tap . To continue recording, tap .
- 6 To stop recording, tap . The video is saved automatically.

- 7 To return to the viewfinder and to record another video, tap .

Working with photos

You can view, enhance and organise photos and videos on your computer by installing the *Adobe™ Photoshop™ Album Starter Edition*. It is available for download at www.sonyericsson.com/support. Use Media Go™ to transfer content to and from your phone.

Using photos

You can add a photo to a contact, use the photo during phone startup, as a wallpaper in standby, or as a screen saver.

To use photos

- 1 Select **Menu** > **Media** > **Photo** > **Camera album**.
- 2 Select a month.
- 3 Scroll to a photo and select **View**.
- 4 Select **Options** > **Use as**.
- 5 Select an option.

Music


You can listen to music, audio books and podcasts. Use Media Go™ to transfer content to and from your phone. For more information, see *Transferring content to and from a computer* on page 28.

Accessing music in your phone


When the phone is closed, you can browse and play music using the music player in the media browser. More music

features are available in **Media** and **File manager**, which you can access when the phone is open.

To browse music

- 1 Tap .
- 2 Tap a category.
- 3 Flick left or right to browse through your music.
- 4 Tap an album or a playlist to view its content.
- 5 To go back, tap outside the list and then tap the top part of the screen.



To play music

- 1 Tap .
- 2 Tap a category.
- 3 Flick left or right to browse through your music.
- 4 Tap an album or a playlist.
- 5 To play a track, tap the title.

To pause the music

- Tap .

To fast forward and rewind music

- Touch and hold  or .

- You can also drag  right or left to fast forward or rewind.

To move between tracks

- Tap  or .

To view the current play queue

- Tap the album art.

To minimise the music player

- Tap .


To return to the music player

- Tap  in the lower part of the screen.

Using the music mini player

You can use the music mini player for quick access to music controls when the screen lock is on.


To activate the music mini player

- 1 To view the screen, press  on top of the phone.
- 2 Tap the status bar at the bottom of the screen.

Radio


- Do not use your phone as a radio in places where this is prohibited.

To turn on the radio

- 1 Connect a handsfree to the phone.
- 2 When the phone is closed, unlock the screen.
- 3 Tap .

Transferring and handling content

You can transfer and handle content such as pictures and music.

- You are not allowed to exchange some copyright-protected material.  identifies a protected item.

Handling content in the phone

You can use **File manager** in your phone, to handle content saved in the phone memory or on a memory card. Tabs and

icons in **File manager** show where the content is saved. If the memory is full, delete some content to create space.

To select more than one item in a folder

- 1 Select **Menu** > **Organiser** > **File manager**.
- 2 Scroll to a folder and select **Open**.
- 3 Select **Options** > **Mark** > **Mark several**.
- 4 For each item you want to mark, scroll to the item and select **Mark**.

To move items between the phone memory and the memory card

- 1 Select **Menu** > **Organiser** > **File manager**.
- 2 Find an item and select **Options** > **Manage file** > **Move**.
- 3 Select **Memory card** or **Phone**.
- 4 Scroll to a folder and select **Open**.
- 5 Select **Paste**.

Sending content to another phone

You can send content, for example, in messages or using Bluetooth wireless technology.

To send content

- 1 Scroll to an item and select **Options** > **Send**.
- 2 Select a transfer method.

- Make sure the receiving device supports the transfer method you select.

- 3 Select *Transfer to or from Device using Media Go™* and click **OK**.
- 4 Wait until the phone appears in Media Go™.
- 5 Move files between your phone and the computer in Media Go™.

Backing up and restoring

You can back up and restore contacts, the calendar, tasks, notes and bookmarks using the *Sony Ericsson PC Suite*. Before backing up and restoring, you need to install the *Sony Ericsson PC Suite*, which is available through PC Companion or from www.sonyericsson.com/support. You can back up and restore contacts in your phone using a memory card. You can move content between the memory card and the phone memory. See *Handling content in the phone* on page 25.

- Back up your phone content regularly to make sure you do not lose it.

To make a backup using the Sony Ericsson PC Suite

- 1 **Computer:** Start the *Sony Ericsson PC Suite* from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.
- 2 Follow the instructions in the *Sony Ericsson PC Suite* on how to connect.
- 3 Go to the backup and restore section in the *Sony Ericsson PC Suite* and make a backup of your phone content.

Updating your phone

You can update your phone to the most recent software for optimal performance and to get the latest enhancements. You need a USB cable and an Internet-connected PC. To learn how, go to www.sonyericsson.com/update.

- Remember to back up your phone content before updating. See *Backing up and restoring* on page 29.



Internet

If you cannot use the Internet, see *I cannot use Internet-based services* on page 33.

To start browsing

- 1 Select **Search**.
- 2 Enter a web address, a search phrase or the name of a bookmark.
- 3 Scroll to an item in the list and select **Go to** or **Search**.

To exit the browser

- 1 When you are browsing the web, select  and then select .
- 2 Select **Exit browser**.

PIN codes

SIM protection

This lock only protects your subscription. Your phone will work with a new SIM card. If the lock is on, you have to enter a PIN (Personal Identity Number). If you enter your PIN incorrectly three times in a row, the SIM card is blocked and you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator.

To unlock the SIM card

- 1 When **PIN blocked** appears, enter your PUK and select **OK**.
- 2 Enter a new four-to-eight-digit PIN and select **OK**.
- 3 Re-enter the new PIN and select **OK**.

To edit the PIN

- 1 Select **Menu** > **Settings** > **General** > **PIN codes** > **SIM protection** > **Change PIN**.
- 2 Enter your PIN and select **OK**.
- 3 Enter a new four-to-eight-digit PIN and select **OK**.
- 4 Re-enter the new PIN and select **OK**.

- If **Codes do not match** appears, you entered the new PIN incorrectly. If **Incorrect PIN** appears, you entered the old PIN incorrectly.

Flight mode

In **Flight mode** the network and radio transceivers are turned off to prevent disturbance to sensitive equipment.


When the flight mode menu is activated you are asked to select a mode the next time you turn on your phone:

- **Normal mode** – full functionality
- **Flight mode** – limited functionality

To activate the flight mode menu

- Select **Menu** > **Settings** > **General** > **Flight mode** > **Continue** > **Show at startup**.

To select flight mode

- 1 When the flight mode menu is activated, turn off your phone.
- 2 Turn on your phone and select **Flight mode**.  appears.

Troubleshooting

Some problems can be fixed using Update Service. Using Update Service on a regular basis will optimise the phone's performance. See *Updating your phone* on page 30. Some problems will require you to call your network operator.

For more support go to www.sonyericsson.com/support.

Common questions

I have problems with memory capacity or the phone is working slowly
Restart your phone every day to free memory or do a **Master reset**.

Master reset

If you select **Reset settings**, the changes that you have made to settings will be deleted. If you select **Reset all**, your settings and content, such as contacts, messages, pictures, sounds and downloaded games, will be deleted. You may also lose content that was in the phone at purchase.

To reset the phone

- 1 Select **Menu** > **Settings** > **General** > **Master reset**.
- 2 Select an option.
- 3 Follow the instructions that appear.

I cannot charge the phone or battery capacity is low

The charger is not properly connected or the battery connection is poor. Remove the battery and clean the connectors.

The battery is worn out and needs to be replaced. See *Charging the battery* on page 8.

No battery icon appears when I start charging the phone

It may take a few minutes before the battery icon appears on the screen.

Some menu options appear in grey

A service is not activated. Contact your network operator.

I cannot use Internet-based services

Your subscription does not include data capability. Settings are missing or incorrect. You can download settings using the **Settings download** or from www.sonyericsson.com/support.

Using a USB cable

You can connect your phone to a computer with a USB cable. If you are using a PC, you are asked to install PC Companion the first time you connect.

- You may have to purchase a USB cable separately.
- Only use a USB cable supported by your phone.

To disconnect the USB cable safely

- Do not disconnect the USB cable when transferring content as this may corrupt the content.

- 1 **Computer:** Right-click the **Safely Remove Hardware** icon in *Microsoft® Windows® Explorer*.
- 2 Select the drives you want to disconnect. Select **Stop**.
- 3 Wait until you are notified that it is safe to remove the drive. Disconnect the USB cable.

PC Companion

PC Companion lets you:

- Explore content in your phone.
- Use your phone as a modem.
- Install PC Software used to synchronise, transfer and back up phone content.

For more information, go to www.sonyericsson.com/support to read Feature guides.

- To download Mac® compatible software, go to www.sonyericsson.com/support.

To install PC Companion

- 1 Connect the phone to a PC using a USB cable supported by your phone.
- 2 **Computer:** Follow the instructions.

Dragging and dropping content

You can drag and drop content between your phone, a memory card and a computer in *Microsoft Windows Explorer*.

To drag and drop content

- 1 Connect your phone to a computer using a USB cable.
- 2 **Computer:** Wait until the phone memory and memory card appear as external disks in *Microsoft® Windows® Explorer*.
- 3 Drag and drop selected files between the phone and the computer.

Required operating systems

You need one of these operating systems to use Sony Ericsson PC software:

- Microsoft® Windows Vista™
- Microsoft® Windows® XP, Service Pack 2 or higher

Transferring content to and from a computer

You can use Media Go™ to transfer media content between your phone and a computer. Media Go™ is available for download through PC Companion or from www.sonyericsson.com/support.

- To download Mac® compatible software, go to www.sonyericsson.com/support.

To transfer content using Media Go™

- 1 Connect the phone to a computer with a USB cable supported by your phone.
- 2 **Computer:** Select *Start/Programs/Sony/Media Go™*.

To select an MMS profile

- 1 Select **Menu** > **Settings** > **Connectivity** > **Message settings** > **Multim. message**.
- 2 Select an existing profile or create a new one.

To set the message server address

- 1 Select **Menu** > **Settings** > **Connectivity** > **Message settings** > **Multim. message**.
- 2 Scroll to a profile and select **Options** > **Edit**.
- 3 Scroll to **Message server** and select **Edit**.
- 4 Enter the address and select **OK** > **Save**.

I cannot synchronise or transfer content between my phone and the computer, when using a USB cable.

The software or the USB drivers have not been properly installed. Go to www.sonyericsson.com/support to read Feature guides which contain detailed installation instructions and troubleshooting sections.

Error messages

Insert SIM

There is no SIM card in your phone or you may have inserted it incorrectly.

See *To insert the SIM card* on page 5.

The SIM card connectors need cleaning. If the card is damaged, contact your network operator.

Insert correct SIM card

Your phone is set to work only with certain SIM cards. Check if you are using the correct operator SIM card.

Incorrect PIN/Incorrect PIN2

You have entered your PIN or PIN2 incorrectly. Enter the correct PIN or PIN2 and select **OK**.

PIN blocked/PIN2 blocked

You have entered your PIN or PIN2 code incorrectly three times in a row.

To unlock, see *SIM protection* on page 31.

No netw. coverage

- Your phone is in flight mode. See *Flight mode* on page 31.
- Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are.
- The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. Please contact the nearest Sony Ericsson service location.

Emergency calls only

You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112. See *Emergency calls* on page 18.

Legal information

Sony Ericsson U10i/U10a/U10 - MH100

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